



Code of Ethics

Preamble

PflegeHerz Consulting stands for dignified care, cultural diversity, and social responsibility.

Our Code of Ethics is the foundation of our actions – guided by integrity, transparency, and deep respect for every individual's life story.

It applies to all employees, partners, and cooperating institutions – both in Germany and abroad.

Respect for Human Dignity

- We recognize every person as unique and worthy of protection – regardless of origin, religion, gender, or social status.
- The decision to migrate is voluntary, individual, and based on informed consent.
- We protect the dignity, autonomy, and personal integrity of all involved nurses and partners.

Integrity and Transparency

- Our placement processes are fully transparent, documented, and free of hidden costs.
- Nurses never pay fees for our services at any point.

- We communicate clearly, openly, and honestly – with applicants, facilities, and authorities.

Social Justice and Responsibility

- We promote fair employment relationships that offer good working conditions, professional development, and social integration.
- Our initiative *PflegeHerz4Kids* is an active contribution to supporting disadvantaged children in Kerala and North Rhine-Westphalia.
- Social engagement is not an add-on for us – it is part of our identity.

Sustainable Integration

- We provide comprehensive support to every nurse – before, during, and after placement – linguistically, culturally, organizationally, and personally.
- Care facilities receive structured support for team integration and intercultural awareness.
- Our goal is long-term, stable cooperation – not short-term staffing.

Quality and Professionalism

- We commit to continuous improvement through training, feedback systems, and clear standards.
- We aim for certification according to recognized quality standards (e.g. ISO 9001).
- Feedback is systematically collected, analyzed, and used to optimize our work.

Responsibility to Roots and Future


- Our work connects our origins in Kerala with our responsibilities in Germany.
- We act out of gratitude, conviction, and the goal of sustainably improving lives.

Commitment

This Code of Ethics is an integral part of the corporate culture at PflegeHerz Consulting. It is regularly reviewed, further developed, and serves as a benchmark for our actions. We call on all employees, partners, and facilities to actively uphold this code and to take responsibility in case of violations.

Contact for questions or concerns:

PflegeHerz Consulting – Ethics Officer

 info@pflegeherzconsulting.de